

2017 Year-End ACO Update

Thank you all for your continued engagement in the Scripps ACO. We want to wish you a Happy New Year and provide a few reminders of what is to come in the first quarter of 2018.

ACO CAHPS Update

Scripps ACO will complete patient experience reporting on your behalf to CMS as a member of the Scripps ACO. The Scripps ACO will survey a sample of the entire ACO patient population in 2017 which may include some of your patients. Scripps ACO has contracted with Press Ganey to complete the ACO Consumer Assessment of Healthcare Providers and Systems (CAHPS) Survey. Below is the timeline of the surveying process. No additional action is required by your office other than being prepared to respond to questions from your patients.

CAHPS for ACOs Activity	Date
Initial Mail Survey Mailed	November 15, 2017
Second Mail Survey Mailed	December 12, 2017
Telephone Interviews Begin	January 4, 2018
Data Collection Ends	February 1, 2018

ACI Reporting Reminder

Participation in the Scripps ACO exempts you from three of the four MIPS reporting requirements with the exception of Advancing Care Information (ACI). ACI is the only measure that the ACO cannot report on your behalf and must be reported by each individual physician. Scripps ACO will require all participants to report and provide written confirmation of successful submission of ACI regardless of ability to meet base scores, unless the participant provides written proof they have been approved by CMS for a hardship exemption, are a hospital-based practice as defined by CMS, or will attest as allowed under Medicaid.

MSSP Quality Reporting

Scripps ACO will complete all MSSP quality reporting on behalf of its participants. MSSP quality reporting will begin at the end of January/beginning of February. If any data or chart review will be required of one of your patients your Practice Outreach Manager will contact you for next steps in January.

ACO Participant Changes

As a reminder all ACO Participants are required to promptly notify Scripps ACO in writing of any change in the information submitted to the ACO or contained in PECOS, including any change in the legal name, d/b/a or assumed name, TIN, NPI, address, telephone number, or affiliation of ACO Participant or any of its practitioners.

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Scott Eisman, MD
C. Lucy Polak, MD
Robert Sarnoff, MD
Robert Tjosvold
Chris Van Gorder
Jon Worsey, MD

ACO Chief Executive

Barbara Price
price.barbara@scrippshealth.org
858-678-6017

ACO Chief Medical Officer

Anil Keswani, MD
keswani.anil@scrippshealth.org
858-927-5331

ACO Primary Contact

Cindy Gipson
ScrippsACO@scrippshealth.org