

## Telehealth Resources for Providers

For those practices not utilizing Scripps Community Connect telehealth services, there are a number of telehealth options available to providers during the COVID-19 public health emergency. Please note the services summarized below is not a comprehensive list and are not specifically endorsed by the Scripps ACO. We encourage each provider to conduct your own research and decide which option may work best for your practice needs.

- **Doxy.me**- Easy and free account set up. Please visit website: <https://doxy.me/>
- **SpruceHealth**: Offering 60 day free trial. Please visit their website for more information: <https://www.sprucehealth.com>
- **Zoom Healthcare**: Allows multiple users while HIPAA compliant. Basic plan is free but HIPAA/PIPEDA enabled plans start at around \$200 per month per account, which comes with 10 hosts. For more information visit: <https://zoom.us/healthcare>
- **Apple FaceTime**: FaceTime is a proprietary telephone/video chat product developed by Apple. FaceTime is only available on supported iOS mobile devices and Macintosh computers that run Mac OS X 10.6.6 and later. User must review settings in advance as it may share personal contact information with patients. For more info please visit: <https://www.apple.com>
- **Google Hangouts Video**: Free but must download Google Meet first. Available on most devices. This option may also share personal contact information with your patients, for more details please visit: <https://hangouts.google.com>

The **American Medical Association** has published information regarding special coding advice to providers for telehealth services during the COVID-19 public health emergency. This includes several scenarios outlining different telehealth patient visits and how to code appropriately for each. For detailed information please visit: <https://www.ama-assn.org/system/files/2020-05/covid-19-coding-advice.pdf>

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