

# **ACO UPDATE**

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#### **Informational:**

Continue to identify Qualcomm members by looking for Scripps ACO on membership ID cards and utilize the numerous resources listed below for assistance if needed.

In preparation for 2022, below is a list of reminders regarding both Qualcomm Premier Plans – the Qualcomm Premier PPO plan and the Qualcomm QDHP (Qualified Deductible Health Plan).

- United Healthcare (UHC) remains the third-party administrator for the Qualcomm Premier Plans. Providers will continue to bill UHC for services rendered to Premier Plan members, with the exception of services for patients enrolled in the Qualcomm maternity bundle, which should be billed to Optum.
- Qualcomm Premier Plan providers are paid for services rendered to a member of a Qualcomm Premier Plan by UHC and payment will continue to be at the rate specified in the "Scripps ACO Medical Group Professional Services Agreement" signed by the participating provider.
- It is important that Qualcomm Premier Plan members are referred to in-network providers and facilities to ensure that members receive care at in-network rates. The searchable directory of Premier Plan providers is available at <a href="https://qualcomm.scripps.org/find-a-provider">https://qualcomm.scripps.org/find-a-provider</a>
- To verify prior authorizations and Premier Plan network status, please contact the Scripps Concierge Team at 1-844-884-7266 or Qualcomm.Service@scrippshealth.org.
- If a member chooses to receive care from an out-of-network provider or facility, the member will be subject to significantly higher copays and/or deductibles.
- To identify a member of a Qualcomm Premier Plan, please look for "Scripps ACO" on the membership ID cards, as highlighted in the sample below.





For questions, contact the Scripps Concierge Team at: 1-844-884-7266 or Qualcomm.Service@scrippshealth.org. The Concierge hours of operation are Monday-Friday, 7am-7pm.

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#### **ACO Chief Executive**

Tracy Chu

chu.tracy@scrippshealth.org

#### **ACO Chief Medical Officer**

Anil Keswani, MD

keswani.anil@scrippshealth.org

### AVP, Growth and Accountable Care

Cindy Gipson

**Primary Contact** 

ScrippsACO@scrippshealth.org

858-678-7478