

Qualcomm Premier Plan Medication FAQs

What is the process for obtaining medications administered in a physician's office?

Submit a prior authorization through Link using your Optum ID: <https://healthid.optum.com/tb/app/index.html#/login> or call the UHC provider line (877-842-3210). UHC will advise if the medication should be obtained through the patient's pharmacy benefits or should be purchased by your office.

How do I submit a prior authorization with UHC?

If your office is contracted with UHC, submit the prior authorization through Link using your Optum ID: <https://healthid.optum.com/tb/app/index.html#/login> or if you are not a contracted UHC provider, call the provider line (877-842-3210) at UHC to inquire how to do this.

How do I know if the medication is a pharmacy or medical benefit?

UHC will let you know if the drug is a pharmacy benefit or a medical benefit.

Can I send the prescription directly to the patient's pharmacy?

Yes, you may send the prescription to the member's pharmacy. If the pharmacy processes the claim, then the process is complete. If it is denied, submit a prior authorization to UHC through Link: <https://healthid.optum.com/tb/app/index.html#/login> or call the UHC provider line (877-842-3210).

For more information about the Qualcomm Premier Plans, including ID cards, in-network providers, facilities and ancillary services, please visit <https://www.scrippsaco.org/aco-products/qualcomm-premier-plans>.

If you have additional questions, please contact your region's practice outreach manager:

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South of SR-52, please contact:
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